



## Term & Conditions

### Kids Classes

- Kids classes are for ages 6/7 - 12 years, Youth classes 13 – 18 years.
- New clients can get 1 free trial class.
- Classes are run during school terms (approx. 10 weeks).
- Kids classes are offered at a lower price, and are not able to be rescheduled during the term, missed classes are forfeited or they can book into a different class for that week if they can't attend their specified day.
- Youth students can attend youth and adult aerial classes provided they are at the correct level for the adult class.
- In the unlikely event that Cirque It cancels a class, that class credit can be used on another suitable kids/youth class in that term. Credits must be used within the term, there are no transfers to the following term.

### Parties/Workshops

- Kids parties are for aged 6yrs+
- We require a minimum of 4 people.
- \$100 non refundable deposit is required when booking events. Full payment will be due the week prior.
- There are no cooking facilities available on site but you are welcome to bring your own food.
- Please bring your own rubbish bags and take your rubbish with you. Cleaning fee may be incurred.
- Please ensure all members of your party do not wear any clothing with zips or metal embellishments that may catch on the equipment.
- Clients are responsible for their belongings. Cirque It is not responsible for lost, stolen or misplaced items on the studio premises.
- Please contact us for more info and an accurate quote for your event.

### Membership T&Cs

#### General

- We require a minimum of 2 people for a class to go ahead. Less than that and the class will be cancelled. Credit will be reimbursed for this class in this instance. Cancellations will be made at least 4 hours before the class.
- If clients arrive more than 15 minutes late to a class the teacher has the right to refuse them entry.
- Please do not wear any clothing with zips or embellishments that may catch on the equipment.

- Clients are responsible for their belongings. Cirque It is not responsible for lost, stolen or misplaced items left within or stored upon studio premises.
- Memberships at Cirque It Aerial & Pole Arts can be used for standard weekly classes only, this does not include intro courses, block courses, specialised courses or classes, workshops or private lessons unless stated otherwise.
- Terms, conditions and pricing are subject to change from time to time, Cirque It Pole & Aerial Arts will make you aware of any changes 14 days prior to any occurrence

#### **Flexi Contract - The Activation**

- This contract is a pay weekly option with no fixed term.
- Two weeks' notice is required to cancel the contract.
- Contract is automatically paused for two weeks over end of year closure.
- This contract is designed for people with irregular schedules to have the flexibility to have flexi scheduling and to cancel.
- Class credits have a 14 day expiring, so if clients don't use their class credit for that week, they have up to 14 days to use it.
- Our class cancellation policy applies for contracts. Clients can cancel a class up to 8 hours prior to their booked class. Cancellation prior to the 8 hour cut off allows clients to reuse their class credit.
- Late cancel is within 8 hours and your class credit will be forfeited. However, if you contact management within the 8 hours you can change your class to another class that day or class within that week.
- A one off sign up fee of \$44.00 is required on sign up to The Activation - Flexi pass.

#### **3 & 12 month Contracts - The Phoenix Rising & The Full Radiance**

- These contracts are a pay weekly option on a fixed term basis.
- The contract will automatically renew at the same weekly price for the same fixed term unless the client notifies management.
- Two weeks or more notice is preferred but a minimum 3 days notice is required to alter contract term renewal.
- If a client requires cancellation of their contract, management must be notified in writing two weeks' prior to the end of the contract term (i.e. end of 3 or 12 months).
- Contracts are automatically paused for two weeks over the end of year closure.
- Contracts can be paused and resumed once per year, for a maximum of 4 weeks in total. Clients should give at least 1 week's written notice should they wish to pause their contract.
- Class credits have a 14 day expiring, so if clients don't use their class credit for that week, they have up to 14 days to use it.
- Our class cancellation policy applies for contracts. Clients can cancel a class up to 8 hours prior to their booked class. Cancellation prior to the 8 hour cut off allows clients to reuse their class credit.
- Late cancel is within 8 hours and your class credit will be forfeited. However, if you contact management within the 8 hours you can change your class to another class that day or class within that week.
- Clients who wish to have greater flexibility can book up to seven days before any scheduled class.
- A \$200 fee applies for early term cancellation of any contract. Clients must give written notice to Cirque It of their cancellation to [studio@cirqueitaerialarts.nz](mailto:studio@cirqueitaerialarts.nz)

**Bring a Friend Passes**

- Clients may bring a friend into a Cirque It class for between one-three complimentary visits during their contract.
- Cirque It will schedule specific Bring a Friend classes throughout the year to use these credits.
- Only available to people aged 15yrs and over.
- Friends must be of a suitable level to attend the class e.g. a beginner cannot be brought into an intermediate class.
- Teachers have the right to refuse to teach students if they deem them unsuitable and unsafe for the class level.
- Booking is essential and subject to availability for that class.
- All participants must set up MindBody log in and sign a liability waiver prior to commencing a class.